

Terms of Use & Privacy Policy

Mylopotamos Online - Municipality of Mylopotamos | Last updated: May 2026

Every visitor or user of the Mylopotamos Online website should carefully read these Terms of Use and Privacy Policy before browsing, accessing or using the website and its digital services. If a user/visitor does not agree with these terms, they should not use the website. Continued browsing, access or use of the website constitutes acceptance of these terms.

The Mylopotamos Online website belongs to the Municipality of Mylopotamos, Crete (hereinafter the "Municipality"). The purpose of the website is to provide information, digital services and content relating to the local community, businesses, events, job opportunities, announcements and initiatives of the Municipality of Mylopotamos.

1. Scope and use of the website

The website provides citizens, visitors, businesses and other interested parties with access to information and functions relating to the Municipality of Mylopotamos. The website must be used only for lawful purposes and in a way that does not restrict or prevent its use by third parties.

The Municipality may modify, add or remove website services, content and functions whenever deemed necessary, without prior notice, always in accordance with the applicable legal framework.

2. Links to third-party websites

The website may include links to third-party websites solely for the information and convenience of users/visitors. The inclusion of a link does not imply endorsement of views, acceptance of content or assumption of responsibility by the Municipality for the relevant third-party website.

Third-party operators are solely responsible for the content, privacy policies and security of their websites. When accessing a third-party website, the user/visitor leaves the Mylopotamos Online environment and is subject to the terms of use of that third-party website.

3. User/visitor obligations

The user/visitor must use the website in accordance with the law, good faith, accepted principles of conduct and these terms. Any act or omission that may cause damage, malfunction, overload, security breach or negative impact on the services of the website is prohibited.

When submitting details, requests, listings, business information, contact details or other content, the user/visitor must provide clear, accurate, complete and lawful information. The Municipality is not responsible for incorrect, inaccurate or unlawful submissions made by users.

4. Intellectual and industrial property rights

The content of the website, including but not limited to texts, photographs, graphics, marks, logos, files, data, maps, icons and other elements, is protected by Greek and European intellectual and industrial property law, unless otherwise stated.

Material belonging to third parties, such as photographs, maps, software, trademarks or other protected material, remains the property of the respective rights holders. Use of such material is permitted only in accordance with the relevant licence terms or with the permission of the rights holders.

The software and technological infrastructure used for the operation of the website may include open-source or closed-source applications, subject to the specific licensing terms applicable in each case.

5. Limitation of liability

The Municipality makes every reasonable effort to ensure that the information and content appearing on the website is accurate, truthful and up to date. However, the content and services are provided “as is”, without any express or implied warranty regarding completeness, accuracy, availability or fitness for purpose.

Information provided through the website does not constitute professional, legal, financial or other binding advice. The user/visitor is responsible for evaluating the information and acting at their own discretion.

The Municipality is not liable for any direct or indirect damage arising from the use or inability to use the website, technical problems, interruptions, errors, viruses, malware or third-party content.

6. Collection and use of personal data

Through the website, the Municipality may, as Data Controller, collect personal data of users/visitors, such as identification details, contact details, information submitted through forms, business information, requests, messages or other data voluntarily provided by users.

Data is collected and processed only to the extent necessary for providing website services, responding to requests, publishing or managing submitted information, improving services, statistical analysis, website security and user updates, where there is an applicable legal basis or consent.

The Municipality implements appropriate technical and organisational measures to protect personal data, in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR), Greek Law 4624/2019 and the applicable national and European data protection framework.

7. Disclosure of data to third parties

Personal data may be disclosed to technical service providers, hosting providers, maintenance, security, software development providers or other partners of the Municipality only to the extent necessary for the proper operation, support and security of the website.

The Municipality does not sell users'/visitors' personal data. Disclosure may also take place when required by law, by a competent public authority or for the establishment, exercise or support of legal claims.

8. Data subject rights

Users/visitors have, where applicable, the right to access their personal data, request correction of inaccurate data, complete incomplete data, request deletion, restrict processing, request data portability, object to processing and withdraw consent where processing is based on consent.

To exercise their rights, users/visitors may contact the Municipality of Mylopotamos through the website's contact page or through the official contact details of the Municipality. If they believe that the protection of their personal data has been affected, they may contact the Hellenic Data Protection Authority.

9. Minors

Minors should access the website with the consent and supervision of their parents or legal guardians. The Municipality does not knowingly request personal data from minors without the required consent.

10. Cookies and non-personal information

The website may use cookies or similar technologies for the operation of essential services, improving user experience, statistical analysis, security and understanding how the website is used. Cookies are small text files stored on the user's device and do not, by themselves, identify a natural person.

Non-personal information may include browser type, operating system, device type, internet service provider, technical logs, IP addresses or similar information needed for the security, operation and statistical evaluation of the website.

The user may configure their browser to receive notifications about cookies or to reject certain cookies. Disabling cookies may limit the availability of certain website functions.

11. Contact forms, submissions and interactive functions

The website may include contact forms, business listing forms, job listing forms, event submission forms or other interactive functions. The user/visitor is solely responsible for the content and accuracy of the information they submit.

The Municipality may review, correct, reject or delete content submitted through the website, particularly where such content is inaccurate, offensive, unlawful, misleading, irrelevant or contrary to these terms.

12. Polls and consultations

Where the website provides participatory processes, polls or public consultation functions, users' responses and participation may be recorded, analysed and taken into account by the Municipality for drawing conclusions and improving the services provided.

The specific terms of each participatory process are determined by the Municipality and communicated to users where required.

13. Applicable law and other terms

These terms and this Privacy Policy are governed by Greek and European law. If any provision is deemed invalid or unenforceable, the validity of the remaining provisions shall not be affected.

The Municipality reserves the right to modify these terms and this Privacy Policy whenever deemed necessary. Users/visitors are encouraged to review this page regularly. Continued use of the website after any modifications constitutes acceptance of the amended terms.

Any disputes arising from the use of the website shall be subject to the competent courts as determined by Greek law.

14. Contact

For matters relating to website content, these terms, this Privacy Policy or any legal and ethical issues connected with the website, users/visitors may contact the Municipality of Mylopotamos through the Mylopotamos Online contact page or through the official contact details of the Municipality.

This document is an adapted website publication template and should be legally reviewed before final publication.